ICE- CCP Examination Content Outline

1	Governance and Resources	32%
1A	**Governance and Leadership**	
1A1	Organizational Strategy	
1A2	Organizational Governance (e.g., bylaws, governing documents, legal-entity status)	
1A3	Credentialing Program Policies and Procedures	
1A4	Legal and Ethical Requirements	
1B	**Risk and Resource Management**	
1B1	Risk Management	
1B2	Credentialing Personnel Management	
1B3	Financial Resource Management	
1B4	Stakeholder Analysis and Engagement	
1C	**Credentialing Program Design**	
1C1	Value Proposition of Credential	
1C2	Credentialing Requirements (e.g., eligibility, assessment requirements, reciprocity)	
1C3	Maintenance-of-Credential Requirements	

2	Credentialing Program Operations	37%
2A	**Test Delivery**	
2A1	Test Administration (e.g., retakes, scheduling, accommodations)	
2A2	Test Delivery Methods (e.g., modality, proctoring)	
2A3	Test Security	
2B	**Stakeholder Management**	
2B1	Communications and Marketing	
2B2	Information Management (e.g., data privacy, LMS/CMS/AMS)	
2B3	SME/Volunteer Management (e.g., recruitment, training, NDA)	
2C	**Candidate Management**	
2C1	Credentialing Applications Processing (e.g., eligibility, credential award)	
2C2	Maintenance of Credential Processing (e.g., continuing competency)	
2C3	Appeals and Complaints Processing	
2D	**Performance and Quality**	
2D1	Quality and Process Improvement	
2D2	Service-Provider Management	
2D3	Credentialing Program Accreditation	

3	Assessment Development and Validation	32%
3A	Assessment Design	
3A1	Job Analysis / Content Validation Methods	
3A2	Assessment Specifications (e.g., intended usage, test format, score report design, MOC)	
3A3	Assessment Preparation (e.g., firewall vs. alignment with test content)	
3A4	Standard Setting	
3B	Content Development and Management	
3B1	Item Bank Management (e.g., item classification, item lifecycle)	
3B2	Item and Assessment Types (e.g., MCQ, rubrics, rating scales, Advanced Item Types)	
3B3	Content Development (e.g., item writing, item review, references, editorial guides)	
3B4	Assessment Translation, Localization, and Accessibility	
3C	Assessment Development and Evaluation	
3C1	Assessment Assembly Methods (e.g., forms, LOFT, CAT)	
3C2	Equating and Equivalence (e.g., blueprint conformance, statistical equating methods)	
3C3	Measurement Models (e.g., CTT, Rasch, PL)	
3C4	Statistical Analysis and Documentation (e.g., item analysis, KPIs, experience metrics)	

Note: percentages are rounded up to the nearest whole number.